



June 4, 2008

Re: Letter of Recommendation for Benjamin Glasser

Dear Hiring Manager:

It is with great pleasure that I recommend Ben Glasser for a position within your organization. As Ben's supervisor at Courtesy Coin, I am delighted to write this letter on his behalf, and I wholeheartedly endorse him as a future employee with your company.

When Ben was hired eight years ago, I was impressed with his excellent communication skills and professional demeanor. During those years, he has worked under my direct supervision, and I have found him to be reliable, dedicated and upbeat. As a self-starter, Ben knows how to get things done both quickly and efficiently. He is resourceful, creative and a solution-oriented employee.

Of particular value to me, is Ben's ability to work with minimal supervision. He is independent and self-directed, and has proven time and again that he not only meets but exceeds demanding challenges. A team player, Ben is organized, enthusiastic and committed to providing our customers with exceptional customer service. In fact, we regularly receive unsolicited praise from our customers commending Ben's outstanding level of service, professionalism and follow-through.

Again, based on my experience with Ben, I wholeheartedly recommend him for any position within your organization. For nearly a decade, he has proven to be an asset to Courtesy Coin. Though we are all deeply disappointed to lose Ben, I highly recommend him for employment with your organization. He is a team player, a great person and you will enjoy his wonderfully energetic personality.

Should you need further assistance or desire additional information, please do not hesitate to contact me at 623-516-0544.

Sincerely,

Kelly J. Grysho  
Director of Business Operations